



GODSTIME CHISOM JUDE

Site Reliability Engineer | Devops | Technical support Engineer

I am a Site Reliability Engineer, also experienced in application support I have strong proficiency in various SRE/DevOps tools. I possess Management, Leadership, Strategic Planning, troubleshooting and Research skills. I have a keen interest in learning and implementing new technologies and I look forward to exploring opportunities to achieve this.

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👤 github.com/chisomjude

EDUCATION

Bachelor of Computer Science (BSc)

Nnamdi Azikiwe University Awka

10/2012 - 08/2016

WORK EXPERIENCE

Site Reliability Engineer

Interswitch Group

03/2022 - Present

Achievements/Tasks

- Monitoring of Server health, disk space, and performance, to ensure high levels of performance, availability, and security as well as deploying Patches
- Service desk, incident Management and Change using JIRA • Server Management and Administration (Windows and Linux) • F5 (Load Balancer)
- Configure new Application servers and deploy applications (Using Kubernetes and Chef) • Conduct regular Capacity planning for application servers
- Continuous Improvement/Continuous Deployment with Jenkins, chef, Kubernetes, Docker, Terraform and Ansible.
- Configure monitoring of servers and applications with Kibana, Montis, AppDynamics, Grafana, Nagios

L3 Technical Support Engineer (Azure App Services & Exchange Online)

Tek-Experts Ng

08/2020 - Present

Lagos, Nigeria

Achievements/Tasks

- Providing worldwide technical support for Microsoft Cloud & Applications.
- Providing Level 3 Technical Support for Enterprise; Troubleshooting issues with application deployment to Azure App Services, Azure DevOps, Function Apps, Azure Resources Manager, Azure Container Services
- Supporting Enterprise customer using Microsoft Exchange : Handling mail routing and mail-flow-related issues, activation, application installation and user configuration and administration.
- Providing advanced technical support for troubleshooting customer issues on Microsoft 365 (Managing Identities in Microsoft Azure Active Directory and Plan Azure AD identities & Security and Compliance).

Technical Lead (Dev Operations)

Spice Technologies Nigeria (Part-time)

2019 - Present

Achievements/Tasks

- Lead Technical team of Web Developer
- Deployed School Results processing system for managing secondary schools, currently in use by few schools in Nigeria and many other projects

MY STACK & TOOLS

PYTHON

PHP

Azure DevOps

CI/CD

SQL

Web Dev

Linux

Jenkins

Chef

GIT/Github

Terraform

Azure App Services

Cloud : Azure/ AWS

Docker

WordPress

Skill

ORGANISATIONS

Chartered Institute of Customer Relationship and Management (CICRM) (01/2018 - Present)

Associate Membership

CERTIFICATES

Microsoft Azure Administrator

manages, and monitors identity, governance, storage, compute, and virtual networks in a cloud environment.

Google IT support

Networking, Operating System, IT Security, System Administration and infrastructure services

Microsoft Azure Fundamental

Basic of Cloud Computing and Microsoft Azure

AWS Cloud Practitioner

AWS Cloud Practitioner and Computing

LANGUAGES

English



INTERESTS

Technical Support (Cloud)

Application Support

Azure DevOps

Site Reliability Engineer

Web development

DevOps

Developer Advocate